

Sr. Applications Support Analyst

Position Title:

Sr. Applications Support Analyst

Job Type:

Full time, Permanent

Reporting to:

Manager, IT Operations

Location:

Calgary Head Office

Company profile:

Pieridae is a Canadian energy company headquartered in Calgary, Alberta. Through several corporate and asset acquisitions the Company has grown into a significant upstream and midstream producer with assets concentrated in the Canadian Foothills, producing conventional natural gas, NGLs, condensate and sulphur.

Management is excited about Pieridae's opportunities and prospects within our existing asset base in the Canadian Foothills; during the past year Pieridae has strategically refocused on sustaining and growing its upstream exploration and production ("E&P") and midstream business. Our objective is to continue Pieridae's pivot toward growing a sustainable and profitable conventional Foothills oil and natural gas business while continuing to explore opportunities to diversify market access for the products we produce.

Position summary:

Reporting to the Manager, IT Operations, the Sr. Application Support Analyst provides front-line technical and business support for Pieridae's business applications. The ideal candidate will have a passion for delivering high quality customer service, excellent communication skills, a good mix of strong technical skills and business process knowledge. Must be able to work with little supervision in a complex environment.

Key responsibilities:

- Responsible for the uptime and maintenance of the Pieridae application landscape
- Ownership of change management for the application stream
- Build relationships with staff to understand functionally owned applications, the data contained within, and how it is consumed by other business units.
- Establish vendor relationships to ensure knowledge of current application versions and lifecycle state based on vendors' roadmap.
- Maintain and uplift documentation. Support docs, data flow diagrams, disaster recovery plans.
- Revive trust in the capabilities of SharePoint utilizing best practices. Develop forms and reports as requested by the business, incorporating workflow with Active Directory integration when required.
- Help develop and maintain Pieridae's corporate reporting environment. Working with various business stakeholders, provide creative reporting solutions by utilizing data from IT, OT and external sources.
- Mentor junior application support team members.

Education and work experience (minimum requirements):

- Minimum 10 years of varying IT roles and responsibilities in the Oil & Gas industry
- Minimum 5 years as a Sr. Application Support Analyst
- Experience supporting Oil & Gas applications such as QByte FM, Metrix, Optix, CS Land, Accumap, GeoScout, Value Navigator, PVR, Prodview, AFE Execute, EDI Viewer, Geowiz, Geographix, Open Invoice, Wellview, Maximo, PI
- Moderate to advanced SQL query script creation to extract, manipulate, and transform data from both Oracle and MS SQL databases.

- Strong proficiency in data visualization tools such Microsoft Power BI or Tableau
- Mid/Senior knowledge level of SharePoint administration and development
- Intimate knowledge of M365 and Azure
- Experience with application packaging and deployment toolsets, In-Tune experience.
- Moderate understanding of Windows 10/11 OS, Server OS 2003-2019
- Moderate understanding of network topology
- Strong technical writing skills
- Strong interpersonal skills with excellent communication and collaboration skills, enabling interaction with stakeholders at all levels.
- University degree or technical diploma in a related discipline
- The capability to work independently, effectively manage multiple tasks and priorities, and meet deadlines.
- Valid driver's license, some travel to the field is required.

Pieridae is an equal-opportunity employer committed to diversity and inclusion. We are pleased to consider all qualified applicants for employment without regard to race, colour, religion, sex, national origin, age, disability, protected veterans' status or any other legally protected factors.

Accommodation for applicants with disabilities is available upon request during the recruitment process.

PLEASE EMAIL RESUMES AND COVER LETTERS TO HR@pieridaeenergy.com